



5929 Balcones Drive, Suite 200  
Austin, TX 78731-4280  
Phone: 512.343.2544  
Fax: 512.343.0119

REDACTED – FOR PUBLIC INSPECTION

**VIA ECFS**

October 18, 2013

Marlene H. Dortch, Secretary  
Federal Communications Commission  
Office of the Secretary  
445 12<sup>th</sup> Street, S.W.  
Washington, D.C. 20554

RE: Annual Report for Alenco Communications, Inc. Pursuant to 47 C.F.R. §54.313 and 54.422,  
WC Docket Nos. 10-90 and 11-42

Dear Ms. Dortch:

In accordance with the annual reporting requirements of 47 C.F.R. §§ 54.313 and 54.422 Alenco Communications, Inc. (the Company), Study Area Code 442090, is submitting a completed FCC Form 481 to the Commission via its Electronic Comment Filing System (ECFS). Section 3005 of the Form 481 requires a privately-held rate of return carrier receiving high cost support to attach financial information pursuant to 47 C.F.R. § 54.313(f)(2). The Company maintains that the financial information is confidential and is submitting through ECFS a redacted document as an attachment for section 3005 of the FCC Form 481 in WC Docket Nos. 10-90 and 11-42.

Alenco Communications, Inc. by its authorized representative, hereby submits confidential information pursuant to 47 C.F.R. § 54.313(f)(2), under seal, subject to the Protective Order adopted November 16, 2012 in the above-named dockets.<sup>1</sup> The Company is providing to the Office of the Secretary the original and one copy of the cover letter and confidential information for WC Docket No. 10-90. The confidential information relates only to WC Docket No. 10-90. There is no claim of confidentiality for any information related to WC Docket No. 11-42.

Two copies of this cover letter and confidential information are also being delivered to Mr. Charles Tyler, Telecommunications Access Policy Division, Wireline Competition Bureau, in accordance with the Protective Order.

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<sup>1</sup> FCC Record DA 12-1857

Marlene H. Dortch  
October 18, 2013  
Page 2 of 2

The confidential information has also been submitted to the Universal Service Administrative Company through its E-File system as an attachment to the FCC Form 481.

Each page of the confidential submission bears the legend, "CONFIDENTIAL FINANCIAL INFORMATION SUBJECT TO PROTECTIVE ORDER IN WC DOCKET NOS. 10-90, 07-135, 05-337, 03-109, CC DOCKET NOS. 01-92, 96-45, GN DOCKET NO. 09-51, WT DOCKET NO. 10-208, BEFORE THE FEDERAL COMMUNICATIONS COMMISSION"

An original and three copies of the redacted confidential information and cover letter are also being filed simultaneously with the non-redacted confidential information, in accordance with the August 6, 2013 Public Notice (DA 13-1707). Two copies are provided for WC Docket No. 10-90 and two additional copies are provided for WC Docket No. 11-42. The redacted version of the cover letter for this filing and each page of the filing is marked "REDACTED – FOR PUBLIC INSPECTION."

This cover letter includes no confidential information and the text is the same in both the non-redacted and redacted versions except for the confidentiality markings.

Please contact me if you have any questions.

Sincerely,



Jean Langkop  
Authorized Representative for  
Alenco Communications, Inc.

JL/pjf

Enclosures

cc: Mr. Charles Tyler, Telecommunications Access Policy Division, Wireline Competition Bureau,  
Federal Communications Commission, (2 hardcopies of non-redacted submission)  
Mr. Ray Bussell, Alenco Communications, Inc.

REDACTED - FOR PUBLIC INSPECTION

**FCC Form 481 - Carrier Annual Reporting  
Data Collection Form**FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<010> Study Area Code	442090
<015> Study Area Name	ALENCO COMMUNICATION
<020> Program Year	2014
<030> Contact Name: Person USAC should contact with questions about this data	Ray Bussett
<035> Contact Telephone Number: Number of the person identified in data line <030>	817 447-0127
<039> Contact Email Address: Email of the person identified in data line <030>	ray@aciglobal.com

ANNUAL REPORTING FOR ALL CARRIERS			54.313 Completion Required	54.422 Completion Required
(check box when complete)				
<100> Service Quality Improvement Reporting	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
<200> Outage Reporting (voice)	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
<210> <input type="checkbox"/> <-- check box if no outages to report				
<300> Unfulfilled Service Requests (voice)	<input type="text" value="0"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
<310> Detail on Attempts (voice)	(attach descriptive document)	<input type="checkbox"/>	<input type="checkbox"/>	
<320> Unfulfilled Service Requests (broadband)		<input type="checkbox"/>	<input type="checkbox"/>	
<330> Detail on Attempts (broadband)	(attach descriptive document)	<input type="checkbox"/>	<input type="checkbox"/>	
<400> Number of Complaints per 1,000 customers (voice)		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
<410> Fixed	<input type="text" value="0.0"/>			
<420> Mobile				
<430> Number of Complaints per 1,000 customers (broadband)		<input type="checkbox"/>	<input type="checkbox"/>	
<440> Fixed				
<450> Mobile				
<500> Service Quality Standards & Consumer Protection Rules Compliance	(check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
<510> <input type="text" value="442090tx510"/>	(attached descriptive document)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
<600> Functionality in Emergency Situations	(check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
<610> <input type="text" value="442090tx610"/>	(attached descriptive document)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
<700> Company Price Offerings (voice)	(complete attached worksheet)	<input type="checkbox"/>	<input type="checkbox"/>	
<710> Company Price Offerings (broadband)	(complete attached worksheet)	<input type="checkbox"/>	<input type="checkbox"/>	
<800> Operating Companies and Affiliates	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
<900> Tribal Land Offerings (Y/N)? <input type="radio"/> <input checked="" type="radio"/>	(if yes, complete attached worksheet)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
<1000> Voice Services Rate Comparability	(check to indicate certification)	<input type="checkbox"/>	<input type="checkbox"/>	
<1010> <input type="text"/>	(attach descriptive document)	<input type="checkbox"/>	<input type="checkbox"/>	
<1100> Terrestrial Backhaul (Y/N)? <input checked="" type="radio"/> <input type="radio"/>	(if not, check to indicate certification)	<input type="checkbox"/>	<input type="checkbox"/>	
<1110>	(complete attached worksheet)	<input type="checkbox"/>	<input type="checkbox"/>	
<1200> Terms and Condition for Lifeline Customers	(complete attached worksheet)	<input type="checkbox"/>	<input checked="" type="checkbox"/>	

**Price Cap Carriers, Proceed to Price Cap Additional Documentation Worksheet**

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

<2000>	(check to indicate certification)	<input type="checkbox"/>	<input type="checkbox"/>
<2005>	(complete attached worksheet)	<input type="checkbox"/>	<input type="checkbox"/>

**Rate of Return Carriers, Proceed to ROR Additional Documentation Worksheet**

<3000>	(check to indicate certification)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<3005>	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input type="checkbox"/>

**(100) Service Quality Improvement Reporting  
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	442090
<015>	Study Area Name	ALENCO COMMUNICATION
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Ray Bussell
<035>	Contact Telephone Number - Number of person identified in data line <030>	817 447-0127
<039>	Contact Email Address - Email Address of person identified in data line <030>	ray@aciglobal.com
<110>	Has your company received its ETC certification from the FCC?	(yes / no ) <input type="radio"/> <input checked="" type="radio"/>
	If your answer to Line <110> is yes, do you have an existing §54.202(a) "5	
<111>	year plan" filed with the FCC?	(yes / no ) <input type="radio"/> <input type="radio"/>

If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

<112> Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.

\_\_\_\_\_  
Name of Attached Document (.pdf)

Please check these boxes below to confirm that the attached PDF, on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.

<113> Maps detailing progress towards meeting plan targets  
 <114> Report how much universal service (USF) support was received  
 <115> How (USF) was used to improve service quality  
 <116> How (USF) was used to improve service coverage  
 <117> How (USF) was used to improve service capacity  
 <118> Provide an explanation of network improvement targets not met in the prior calendar year.

<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>

**(200) Service Outage Reporting (Voice)  
Data Collection Form**

FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<010>	Study Area Code	442090
<015>	Study Area Name	ALENCO COMMUNICATION
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Ray Bussell
<035>	Contact Telephone Number - Number of person identified in data line <030>	817 447-0127
<039>	Contact Email Address - Email Address of person identified in data line <030>	ray@aciglobal.com

[illegible]

**(700) Price Offerings including Voice Rate Data  
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<010>	Study Area Code	442090
<015>	Study Area Name	ALENCO COMMUNICATION
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Ray Bussell
<035>	Contact Telephone Number - Number of person identified in data line <030>	817 447-0127
<039>	Contact Email Address - Email Address of person identified in data line <030>	ray@aciglobal.com

<701>	Residential Local Service Charge Effective Date	1/1/2013
<702>	Single State-wide Residential Local Service Charge	

[illegible]



**(800) Operating Companies  
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010> Study Area Code	442090
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<015> Study Area Name ALENCO COMMUNICATION

<020>	Program Year	2014
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<030>	Contact Name - Person USAC should contact regarding this data	Ray Bussell
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<035>	Contact Telephone Number - Number of person identified in data line <030>	817 447-0127
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<039>	Contact Email Address - Email Address of person identified in data line <030>	ray@aciglobal.com
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<u>&lt;810&gt;</u>	<u>Reporting Carrier</u>	Alenco Communications, Inc.
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<811>	Holding Company	Alenco Communications, Inc.
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<812>	Operating Company	Alenco Communications, Inc.
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[illegible]



<b>(900) Tribal Lands Reporting Data Collection Form</b>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	442090
<015>	Study Area Name	ALENCO COMMUNICATION
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Ray Bussell
<035>	Contact Telephone Number - Number of person identified in data line <030>	817 447-0127
<039>	Contact Email Address - Email Address of person identified in data line <030>	ray@aciglobal.com

<910> Tribal Land(s) on which ETC Serves

<920> Tribal Government Engagement Obligation

Name of Attached Document (.pdf)

If your company serves Tribal lands, please select (Yes,No, NA) for each these boxes to confirm the status described on the attached PDF, on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

- <921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions;
- <922> Feasibility and sustainability planning;
- <923> Marketing services in a culturally sensitive manner;
- <924> Compliance with Rights of way processes
- <925> Compliance with Land Use permitting requirements
- <926> Compliance with Facilities Siting rules
- <927> Compliance with Environmental Review processes
- <928> Compliance with Cultural Preservation review processes
- <929> Compliance with Tribal Business and Licensing requirements.

Select (Yes,No, NA)

<b>(1100) No Terrestrial Backhaul Reporting Data Collection Form</b>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	442090
<015>	Study Area Name	ALENCO COMMUNICATION
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Ray Bussell
<035>	Contact Telephone Number - Number of person identified in data line <030>	817 447-0127
<039>	Contact Email Address - Email Address of person identified in data line <030>	ray@aciglobal.com

<1120> Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G)
 ☐

<1130> Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G)
 ☐

<b>(1200) Terms and Condition for Lifeline Customers</b> <b>Lifeline</b> <b>Data Collection Form</b>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	442090
<015>	Study Area Name	ALENCO COMMUNICATION
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Ray Bussell
<035>	Contact Telephone Number - Number of person identified in data line <030>	817 447-0127
<039>	Contact Email Address - Email Address of person identified in data line <030>	ray@aciglobal.com

<1210>	Terms & Conditions of Voice Telephony Lifeline Plans	442090tx1210
		Name of attached document (.pdf)

<1220>	Link to Public Website	HTTP
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“Please check these boxes below to confirm that the attached PDF, on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

<1221>	Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,	<input checked="" type="checkbox"/>
<1222>	Details on the number of minutes provided as part of the plan,	<input checked="" type="checkbox"/>
<1223>	Additional charges for toll calls, and rates for each such plan.	<input checked="" type="checkbox"/>

**(2000) Price Cap Carrier Additional Documentation**

**Data Collection Form**

*Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers*

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	442090
<015>	Study Area Name	ALENCO COMMUNICATION
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Ray Russell
<035>	Contact Telephone Number - Number of person identified in data line <030>	817 447-0127
<039>	Contact Email Address - Email Address of person identified in data line <030>	ray@aciglobal.com

**CHECK the boxes below to note compliance as a recipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e) the information reported on this form and in the documents attached below is accurate.**

**Incremental Connect America Phase I reporting**

- <2010> 2nd Year Certification {47 CFR § 54.313(b)(1)}
- <2011> 3rd Year Certification {47 CFR § 54.313(b)(2)}


**Price Cap Carrier Receiving Frozen Support Certification {47 CFR § 54.312(a)}**

- <2012> 2013 Frozen Support Certification
- <2013> 2014 Frozen Support Certification
- <2014> 2015 Frozen Support Certification
- <2015> 2016 and future Frozen Support Certification


**Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}**

- <2016> Certification Support Used to Build Broadband

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**Connect America Phase II Reporting {47 CFR § 54.313(e)}**

- <2017> 3rd year Broadband Service Certification
- <2018> 5th year Broadband Service Certification
- <2019> Interim Progress Certification
- <2020> Please check the box to confirm that the attached PDF , on line 2021, contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.
- <2021> Interim Progress Community Anchor Institutions


Name of Attached Document Listing Required Information

\_\_\_\_\_

<b>(3000) Rate Of Return Carrier Additional Documentation</b>	FCC Form 481
<b>Data Collection Form</b>	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	442090
<015>	Study Area Name	ALENCO COMMUNICATION
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Ray Bussell
<035>	Contact Telephone Number - Number of person identified in data line <030>	817 447-0127
<039>	Contact Email Address - Email Address of person identified in data line <030>	ray@aciglobal.com

CHECK the boxes below to note compliance on its five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

**Progress Report on 5 Year Plan**

(3010)	Milestone Certification {47 CFR § 54.313(f)(1)(i)} Please check this box to confirm that the attached PDF, on line 3012, contains the required information pursuant to § 54.313 (f)(1)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.	Name of Attached Document Listing Required Information	<input type="checkbox"/>
(3012)	Community Anchor Institutions {47 CFR § 54.313(f)(1)(ii)}	Name of Attached Document Listing Required Information	<input checked="" type="checkbox"/> (Yes/No)
(3013)	Is your company a Privately Held ROR Carrier {47 CFR § 54.313(f)(2)}		<input checked="" type="checkbox"/> (Yes/No)
(3014)	If yes, does your company file the RUS annual report Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:		<input checked="" type="checkbox"/>
(3015)	Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)		<input checked="" type="checkbox"/>
(3016)	PDF of Balance Sheet, Income Statement and Statement of Cash Flows		<input checked="" type="checkbox"/>
(3017)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation	Name of Attached Document Listing Required Information	442090tx3017
(3018)	If the response is no on line 3014, Is your company audited?  If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains :		<input type="checkbox"/> (Yes/No)
(3019)	Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications		<input type="checkbox"/>
(3020)	PDF of Balance Sheet, Income Statement and Statement of Cash Flows		<input type="checkbox"/>
(3021)	Management letter issued by the independent certified public accountant that performed the company's financial audit.  If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains: Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers,		<input type="checkbox"/>
(3022)	Underlying information subjected to a review by an independent certified public accountant		<input type="checkbox"/>
(3023)	Underlying information subjected to an officer certification.		<input type="checkbox"/>
(3024)	Underlying information subjected to an officer certification.		<input type="checkbox"/>
(3025)	PDF of Balance Sheet, Income Statement and Statement of Cash Flows		<input type="checkbox"/>
(3026)	Attach the worksheet listing required information	Name of Attached Document Listing Required Information	

<b>Certification - Reporting Carrier Data Collection Form</b>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	442090
<015>	Study Area Name	ALENCO COMMUNICATION
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Ray Bussell
<035>	Contact Telephone Number - Number of person identified in data line <030>	817 447-0127
<039>	Contact Email Address - Email Address of person identified in data line <030>	ray@aciglobal.com

**TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:**

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier:	
Signature of Authorized Officer:	Date
Printed name of Authorized Officer:	
Title or position of Authorized Officer:	
Telephone number of Authorized Officer:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

<b>Certification - Agent / Carrier</b> <b>Data Collection Form</b>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010> Study Area Code	442090
<015> Study Area Name	ALENCO COMMUNICATION
<020> Program Year	2014
<030> Contact Name - Person USAC should contact regarding this data	Ray Bussell
<035> Contact Telephone Number - Number of person identified in data line <030>	817 447-0127
<039> Contact Email Address - Email Address of person identified in data line <030>	ray@aciglobal.com

**TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:**

<b>Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier</b>	
I certify that (Name of Agent) <u>Jean Langkop</u> is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.	
Name of Authorized Agent:	Jean Langkop
Name of Reporting Carrier:	ALENCO COMMUNICATION
Signature of Authorized Officer:	CERTIFIED ONLINE Date: 09/26/2013
Printed name of Authorized Officer:	Richard Allen
Title or position of Authorized Officer:	President
Telephone number of Authorized Officer:	817-447-0127
Study Area Code of Reporting Carrier:	442090 Filing Due Date for this form: 10/15/2013
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

**TO BE COMPLETED BY THE AUTHORIZED AGENT:**

<b>Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier</b>	
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.	
Name of Reporting Carrier:	ALENCO COMMUNICATION
Name of Authorized Agent or Employee of Agent:	Jean Langkop
Signature of Authorized Agent or Employee of Agent:	CERTIFIED ONLINE Date: 09/26/2013
Printed name of Authorized Agent or Employee of Agent:	Jean Langkop
Title or position of Authorized Agent or Employee of Agent	Director - Business Compliance
Telephone number of Authorized Agent or Employee of Agent:	512 343-2544
Study Area Code of Reporting Carrier:	442090 Filing Due Date for this form: 10/15/2013
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

## Attachments



**(200) Service Outage Reporting (Voice)**

## Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010> Study Area Code 442090

<015> Study Area Name ALENCO COMMUNICATION

<020>	Program Year	2014
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<030>	Contact Name - Person USAC should contact regarding this data	Ray Bussell
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<035>	Contact Telephone Number - Number of person identified in data line <030>	817 447-0127
-------	---	--------------

<039>	Contact Email Address - Email Address of person identified in data line <030>	ray@aciglobal.com
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<220>

[illegible]

**(800) Operating Companies**

## Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	442090
<015>	Study Area Name	ALENCO COMMUNICATION
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Ray Busnell
<035>	Contact Telephone Number - Number of person identified in data line <030>	817 447-0127
<039>	Contact Email Address - Email Address of person identified in data line <030>	ray@aciglobal.com
<810>	Reporting Carrier	Alenco Communications, Inc.
<811>	Holding Company	Alenco Communications, Inc.
<812>	Operating Company	Alenco Communications, Inc.

[illegible]

**LINE 510 - SERVICE QUALITY STANDARDS AND CONSUMER PROTECTION RULES COMPLIANCE**

Alenco Communications, Inc. (the Company) certifies its compliance with applicable service quality standards and consumer protection rules as required by the state regulatory commission (Public Utility Commission of Texas) and the Federal Communications Commission.

The rates, terms, and conditions under which the Company operates are outlined in its Local Exchange Tariff, which is approved by the Public Utility Commission of Texas (PUC). The Company's tariff contains provisions regarding its customer service and protection practices, including resolving disputes with the Company, applying for service, the classification of business and residential rates, deposits, billing and payment for service, refusal, disconnection and cancellation of service. The tariff is available for customer review in the Business Office, as requested. Rates and terms of service are disclosed to customers upon application for service both verbally and in writing as part of a packet of information for new customers. Rates, applications and certain terms of service are also available on the Company's website.

Service quality standards are established by the PUC and the Company consistently meets or exceeds the standards and provides reports to the PUC, in accordance with the state regulatory commission's rules.

The protection of customers' privacy and information is of utmost importance and the Company has a policy and established operating procedures that comply with the FCC's Customer Proprietary Network Information (CPNI) rules (47 C.F.R. §§64.2001-64.2011). Certification of the Company's compliance with CPNI rules and a description of the Company's operating procedures that ensure compliance are filed at the FCC annually.

## **LINE 610 - ABILITY TO FUNCTION IN EMERGENCY SITUATIONS**

Alenco Communications, Inc. (the Company) is able to function in emergency situations. The Company has a reasonable amount of back-up power to ensure functionality without an external power source. Standby power generators or generator plugs (for portable generator access) are supplied at the central office, remote switch sites, and repeater sites to ensure functionality until power is restored. Portable generators are stored at strategic locations to be deployed as needed. The network is capable of managing traffic spikes resulting from emergency situations.

The Company is able to reroute traffic around damaged facilities. Although the Company's ability to reroute traffic around damaged facilities is not absolute and may be limited in certain circumstances, there is a restoration plan in place for expeditious recovery of service, including splicing of damaged facilities when warranted.

**Line 1210 - Terms & Conditions of Voice Telephony Lifeline Plans**

Alenco Communications, Inc. (the Company) offers no plans specifically for Lifeline subscribers but offers Lifeline subscribers discounts to a stand-alone residential local exchange access line or any bundles with voice telephony service that are available to residential subscribers. The local exchange access line includes an unlimited amount of local calling minutes. Additional charges for toll calls associated with the stand-alone residential access line are billed at the rates of the long distance carrier chosen by the subscriber. Attached are pages from the Company's Local Exchange Tariff describing rates, terms, and conditions.

**ALENCO COMMUNICATIONS, INC.**  
Local Exchange Tariff

**SECTION 1**  
7th Revised Page 8  
Replacing 6th Revised Page 8

**LOCAL EXCHANGE SERVICE**

**III. LOCAL EXCHANGE SERVICE RATES AND CHARGES**

**A. Residence Monthly Local Exchange Access Line Rates (1)**

<u>Exchange</u>	<u>1-Party</u>	<u>Key System (2)</u>
Alexander	\$10.50	
Carlton	\$10.50	
Dolores	\$14.75	
Donie	\$14.00	\$14.19
Knippa	\$10.50	
Maryneal	\$10.50	\$12.05
McCaulley	\$10.50	\$12.05
Modeana	\$14.75	
Sylvester	\$10.50	\$12.05
West Marietta	\$14.75	

- (1) Rates for Access Line Service do not include a charge for an instrument or other customer premises equipment.
- (2) These rates apply to Donie, Maryneal, McCaulley, and Sylvester exchanges only.

By: Richard L. Allen  
Title: President

PUBLIC UTILITY COMMISSION OF TEXAS  
APPROVED

JUN 1 '13 41407

CONTROL # \_\_\_\_\_

**ALENCO COMMUNICATIONS, INC.**  
Local Exchange Tariff

**SECTION 1**  
1st Revised Page 9.8  
Replacing Original Page 9.8

**LOCAL EXCHANGE SERVICE**

**III. LOCAL EXCHANGE SERVICE RATES AND CHARGES (Continued)**

**D. ACI Broadband Package- Residential**

**Monthly Rate** <sup>(1) (8)</sup>

- 1. ACI Broadband Package - 2-Lines/500 Minutes** **\$46.40**
- Two Access Lines with Touchtone Service on both lines (9)
  - Optional Services - Pick Any or All Features<sup>(2)</sup>
    - Call Waiting ID
    - Calling Name/Number Delivery
    - Three Way Calling
  - Toll Calling<sup>(3)</sup>
    - Nationwide Toll Calling - 500 minutes
  - Dish Networks Service<sup>(4)</sup>
    - Digital Cable Service
    - A customer can add Digital Cable Service for an additional monthly fee
  - Internet Service<sup>(5) (6) (7)</sup>
    - Broadband or DSL Service
    - A customer can add Broadband or DSL Service for an additional monthly fee

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- (1) Rates do not include applicable state and federal taxes. The End User Common Line charge, as approved in the Company's Interstate Access Service Tariff, National Exchange Carrier Association, Inc. Tariff FCC No. 5 is not included in the package price.
- (2) Customers can choose any or all features on both lines.
- (3) Toll Calling is provided by Pathway Com-Tel, Inc. Certain restrictions apply.
- (4) DISH service is provided by DISH Networks. ACI customers will be billed directly by DISH Networks for the service.
- (5) Broadband/DSL Service is provided by ACI and includes unlimited access to the Internet where technically feasible. Customers need to call the Company to find out what broadband speeds are available in their Exchange. You may add the following Broadband/DSL Service for the following additional monthly fee:
- |                                  |                                  |
|----------------------------------|----------------------------------|
| 15 Mbps \$65.70 extra per month  | 10 Mbps \$50.70 extra per month  |
| 6 Mbps \$45.70 extra per month   | 3 Mbps \$35.70 extra per month   |
| 1.5 Mbps \$30.70 extra per month | 768 Kbps \$25.70 extra per month |
| 512 Kbps \$20.70 extra per month | 256 Kbps \$12.70 extra per month |
- (6) Prices do not include installation and equipment charges for Broadband or DSL Service. Internet subscribers will be subject to applicable early termination fees as defined in NECA Tariff No. 5. Total early termination charges will not exceed \$250. If a customer cancels the package subscription but continues High Speed or Internet DSL Service, the early termination fee does not apply.
- (7) From May 5, 2011 to August 5, 2011, new or existing customers subscribing to this package may select the 3 Mbps Internet Service, if available in their exchange, for an additional monthly charge of \$19.99 per month during the 90-day promotional period.
- (8) The Expanded Local Calling Service mandatory rate additive applicable to the customer's exchange will be in addition to the price of this package. The Extended Area Service is an optional service and will be in addition to the price of this package.
- (9) Installation charges apply only to first line.

By: Richard L. Allen  
Title: President

**ALENCO COMMUNICATIONS, INC.**  
Local Exchange Tariff

**SECTION 1**  
4th Revised Page 17  
Replacing 3rd Revised Page 17

**LOCAL EXCHANGE SERVICE**

**VI. LIFELINE PROGRAM**

The Lifeline Program is a retail local service offering designed to make telephone service available at reduced rates to qualifying low-income customers.

**A. General**

1. A qualifying low-income customer subscribing to the Lifeline Program shall receive federal and state reductions to their monthly tariffed residential local exchange access line rate.

2. Nothing in this section shall prohibit a customer who is otherwise eligible for the Lifeline Program from obtaining and using telecommunications equipment and services designed to aid such customer in utilizing qualifying telecommunications services.

3. Lifeline Program reductions do not apply to surcharges, taxes, long distance service, 976 and other information related telecommunications services, and optional services such as custom calling features. Customers may obtain these services, where available, at their discretion.

4. The Lifeline Program rate reductions do not apply to service connection charges.

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By: Richard L. Allen  
Title: President

Effective: April 2, 2012



**ALENCO COMMUNICATIONS, INC.**  
Local Exchange Tariff

**SECTION 1**  
5th Revised Page 18  
Replacing 4th Revised Page 18

**LOCAL EXCHANGE SERVICE**

**VI. LIFELINE PROGRAM (Continued)**

**A. General (Continued)**

6. The Company may not disconnect the service of a Lifeline Program customer for the non-payment of toll charges. However, the Company reserves the right to implement toll blocking, at no charge, if the customer incurs a significant balance of unpaid toll bills. The Company will inform the customer, by direct mail, of this change to their service due to the customer's non-payment of toll charges. Upon the customer's payment of all outstanding toll charges, the Company shall remove mandatory toll blocking at no charge.

7. Upon subscribing to the Lifeline Program, a customer will be offered a subscription, at no charge, to toll blocking service (in exchanges where technically available) which denies the customer access to the long distance telecommunications network; however, the customer is under no obligation to accept the subscription to toll blocking.

8. The Lifeline Program rate reductions will not be available on a retroactive basis unless approved by the Public Utility Commission of Texas or the Low-Income Discount Administrator (LIDA).

**B. Designated Lifeline Program Services**

The Company shall offer voice telephony services that provide the following functionalities as designated Lifeline Program services:

1. Voice grade access to the public switched network or its functional equivalent
2. Minutes of use for local service provided at no additional charge to customer
3. Access to emergency services
4. Toll blocking service

By: Richard L. Allen  
Title: President

Effective: April 2, 2012

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**ALENCO COMMUNICATIONS, INC.**  
Local Exchange Tariff

**SECTION 1**  
4th Revised Page 19  
Replacing 3rd Revised Page 19

**LOCAL EXCHANGE SERVICE**

**VI. LIFELINE PROGRAM (Continued)**

**C. Eligibility Requirement**

1. Qualifying Low-income (Eligible) Customer Criteria

An eligible customer shall be defined as an individual whose annual household income is at or below 150% of the federal poverty guidelines or in whose household resides a person who receives or has a child who receives benefits from at least one of the following programs:

- a. Medicaid
- b. Food Stamps (Supplemental Nutrition Assistance Program)
- c. Supplemental Security Income (SSI)
- d. Federal Public Housing Assistance (FPHA)
- e. Low-Income Heat and Energy Assistance program (LIHEAP)
- f. Health benefits coverage under the state Children's Health Insurance Program (CHIP)
- g. National School Lunch Program's Free Lunch Program
- h. Temporary Assistance for Needy Families

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The Lifeline Program rate reductions will be provided to each eligible customer. The Low-Income Discount Administrator (LIDA) will provide a list of eligible customers to the Company each month.

2. Obligations of the Customer

a. Customers whose annual household income is at or below 150% of the federal poverty guidelines or who participate in FPHA or LIHEAP programs may self-enroll for Lifeline Program benefits by completing an application form and returning it to LIDA. LIDA will send a blank application upon customer request. LIDA can be reached at 1-866-4LITEUP. Current customers receiving benefits under Medicaid, Food Stamps, SSI or CHIP programs will be subject to the Lifeline Program automatic enrollment procedures as provided by the LIDA unless they provide a written request to the LIDA to be excluded from the Lifeline Program.

b. A customer who is eligible for the Lifeline Program, but does not have telephone service at the time the LIDA provides its eligibility list to the Company, shall be responsible for initiating a request for the Lifeline Program from the Company.

By: Richard L. Allen  
Title: President

Effective June 1, 2012

**ALENCO COMMUNICATIONS, INC.**  
Local Exchange Tariff

**SECTION 1**  
4th Revised Page 20  
Replacing 3rd Revised Page 20

**LOCAL EXCHANGE SERVICE**

**VI. LIFELINE PROGRAM (Continued)**

**C. Eligibility Requirement (Continued)**

**3. Obligations of the Company**

a. LIDA will provide a list of eligible customers to the Company on a monthly basis. Upon receipt of the list, the Company shall begin reduced billing for those customers within 30 days.

**4. Discontinuance of Service**

a. Discontinuance of Lifeline Discounts for customers automatically enrolled. The eligibility period for automatically enrolled customers is the length of their enrollment in Texas Health and Human Services Commission (THHSC) benefits plus a period of 60 day for renewal. Automatically enrolled customers will have an opportunity to renew their THHSC benefits or self-enrollment with LIDA upon the expiration of their automatic enrollment.

b. Discontinuance of Lifeline Discounts for customers who have self enrolled. Individuals not receiving benefits through THHSC programs, but who have met Lifeline income qualifications, are eligible to receive the Lifeline Discount for seven months, which includes a period of 60 days during which the customer may renew their eligibility with LIDA for an additional seven months.

**D. Deposit and Credit Requirements**

1. The Company shall be prohibited from charging a service deposit in order to initiate the Lifeline Program if the eligible customer voluntarily elects to receive toll blocking.

2. The Company may charge a service deposit if the eligible customer denies subscription to toll blocking upon subscribing to the Lifeline Program.

3. In instances where the Company may require a service deposit, the same credit verification procedures and deposit regulations used for all applicants who apply for service with the Company are also applicable to eligible customers for the Lifeline Program.

**PUBLIC UTILITY COMMISSION OF TEXAS**  
**APPROVED**

NOV - 1 '07 DOCKET 34807

By: Richard L. Allen  
Title: President

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**ALENCO COMMUNICATIONS, INC.**  
Local Exchange Tariff

**SECTION 1**  
2nd Revised Page 21  
Replacing 1st Revised Page 21

**LOCAL EXCHANGE SERVICE**

**VI. LIFELINE PROGRAM (Continued)**

**E. Service Connection Charges**

1. Service connection charges do not apply to eligible customers with existing, qualifying service converting to the Lifeline Program.

2. Service connection charges do apply when:

a. Existing eligible customers request additional non-qualifying services at the time Lifeline Program reduced billing is initiated.

b. New customers (those without existing local exchange access service) eligible for the Lifeline Program establish service.

c. Customers make subsequent moves or changes after initial connection to the Lifeline Program.

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By: Richard L. Allen  
Title: President

Effective: April 2, 2012

ALENCO COMMUNICATIONS, INC.  
Local Exchange Tariff

SECTION 1  
2nd Revised Page 22  
Replacing 1st Revised Page 22

LOCAL EXCHANGE SERVICE

VI. LIFELINE PROGRAM (Continued)

F. Lifeline Program Rate Reduction

1. Implementation

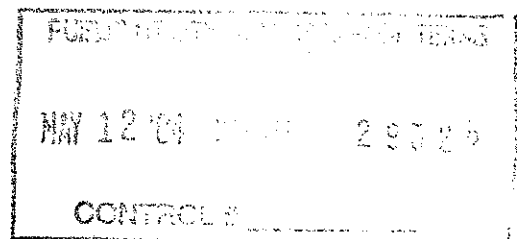
The Company shall provide reduced billing to all Lifeline Program eligible customers within its service area in accordance with the Commission's Substantive Rules.

In instances where the customer inquires about participation in the Lifeline Program, the Company shall provide contact information for LIDA.

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By: Richard L. Allen  
Title: President



**ALENCO COMMUNICATIONS, INC.**  
Local Exchange Tariff

**SECTION 1**  
4th Revised Page 23  
Replacing 3rd Revised Page 23

**LOCAL EXCHANGE SERVICE**

**VI. LIFELINE PROGRAM** (Continued)

**F. Lifeline Program Rate Reduction** (Continued)

2. Amounts

The Company shall apply Lifeline Program rate reductions, per eligible customer, as described below.

	<u>Monthly Rate Reduction</u>
a. Federal Reduction Applied to Federal Subscriber Line Charge and Residential Local Exchange Access Line Charge	47.C.F.R. Section 54.403
b. Maximum State Reduction to Residential Local Exchange Access Line Rate	\$3.50

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By: Richard L. Allen  
Title: President

Effective: April 2, 2012

According to the Paperwork Reduction Act of 1995, an agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is 0572-0031. The time required to complete this information collection is estimated to average 4 hours per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information.

<b>USDA-RUS</b>  <b>OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS</b>	This data will be used by RUS to review your financial condition and, subject to federal laws and regulations regarding BORROWER NAME Alenco Communications, Inc. (Prepared with Audited Data)
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<b>INSTRUCTIONS:</b> Submit report to RUS within 30 days after close of the period. For detailed instructions, see RUS Bulletin 1744-3. Report in whole dollars only.	<b>PERIOD ENDING</b> December, 2012	<b>BORROWER DESIGNATION</b> TX0654
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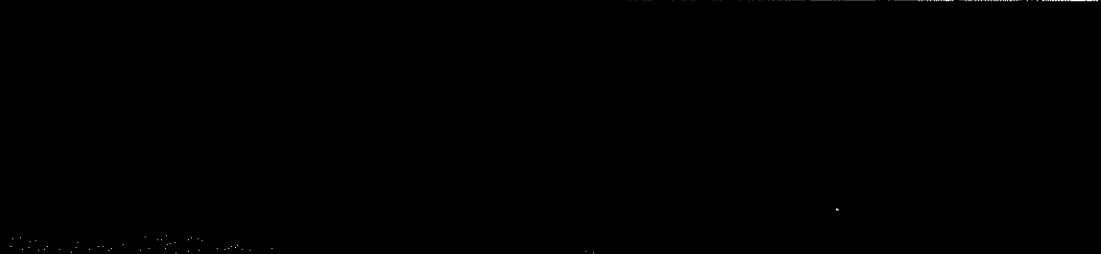


<b>CERTIFICATION</b> We hereby certify that the entries in this report are in accordance with the accounts and other records of the system and reflect the status of the system to the best of our knowledge and belief. <b>ALL INSURANCE REQUIRED BY 7 CFR PART 1788, CHAPTER XVII, RUS, WAS IN FORCE DURING THE REPORTING PERIOD AND RENEWALS HAVE BEEN OBTAINED FOR ALL POLICIES.</b>  <b>DURING THE PERIOD COVERED BY THIS REPORT PURSUANT TO PART 1788 OF 7CFR CHAPTER XVII</b> (Check one of the following)	
<input checked="" type="checkbox"/> All of the obligations under the RUS loan documents have been fulfilled in all material respects.	<input type="checkbox"/> There has been a default in the fulfillment of the obligations under the RUS loan documents. Said default(s) is/are specifically described in the Telecom Operating Report
Richard Allen	3/28/2013 DATE

PART A. BALANCE SHEET					
ASSETS	BALANCE PRIOR YEAR	BALANCE END OF PERIOD	LIABILITIES AND STOCKHOLDERS' EQUITY	BALANCE PRIOR YEAR	BALANCE END OF PERIOD
<b>CURRENT ASSETS</b>			<b>CURRENT LIABILITIES</b>		
1. Cash and Equivalents			25. Accounts Payable		
2. Cash-RUS Construction Fund			26. Notes Payable		
3. Affiliates:			27. Advance Billings and Payments		
a. Telecom, Accounts Receivable			28. Customer Deposits		
b. Other Accounts Receivable			29. Current Mat. L/T Debt		
c. Notes Receivable			30. Current Mat. L/T Debt-Rur. Dev.		
4. Non-Affiliates:			31. Current Mat.-Capital Leases		
a. Telecom, Accounts Receivable			32. Income Taxes Accrued		
b. Other Accounts Receivable			33. Other Taxes Accrued		
c. Notes Receivable			34. Other Current Liabilities		
5. Interest and Dividends Receivable			35. Total Current Liabilities (25 thru 34)		
6. Material-Regulated			<b>LONG-TERM DEBT</b>		
7. Material-Nonregulated			36. Funded Debt-RUS Notes		
8. Prepayments			37. Funded Debt-RTB Notes		
9. Other Current Assets			38. Funded Debt-FFB Notes		
10. Total Current Assets (1 Thru 9)			39. Funded Debt-Other		
<b>NONCURRENT ASSETS</b>			40. Funded Debt-Rural Develop. Loan		
11. Investment in Affiliated Companies			41. Premium (Discount) on L/T Debt		
a. Rural Development			42. Recquired Debt		
b. Nonrural Development			43. Obligations Under Capital Lease		
12. Other Investments			44. Adv. From Affiliated Companies		
a. Rural Development			45. Other Long-Term Debt		
b. Nonrural Development			46. Total Long-Term Debt (36 thru 45)		
13. Nonregulated Investments			<b>OTHER LIAB. &amp; DEF. CREDITS</b>		
14. Other Noncurrent Assets			47. Other Long-Term Liabilities		
15. Deferred Charges			48. Other Deferred Credits		
16. Jurisdictional Differences			49. Other Jurisdictional Differences		
17. Total Noncurrent Assets (11 thru 16)			50. Total Other Liabilities and Deferred Credits (47 thru 49)		
<b>PLANT, PROPERTY, AND EQUIPMENT</b>			<b>EQUITY</b>		
18. Telecom Plant-in-Service			51. Cap. Stock Outstand. & Subscribed		
19. Property Held for Future Use			52. Additional Paid-in-Capital		
20. Plant Under Construction			53. Treasury Stock		
21. Plant Adj., Nonop. Plant & Goodwill			54. Membership and Cap. Certificates		
22. Less Accumulated Depreciation			55. Other Capital		
23. Net Plant (18 thru 21 less 22)			56. Patronage Capital Credits		
24. TOTAL ASSETS (10+17+23)			57. Retained Earnings or Margins		
			58. Total Equity (51 thru 57)		
			59. TOTAL LIABILITIES AND EQUITY (35+46+50+58)		

Total Equity = 48.46% of Total Assets

USDA-RUS  <b>OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS</b>		BORROWER DESIGNATION  TX0654	
INSTRUCTIONS- See RUS Bulletin 1744-2		PERIOD ENDING  December, 2012	
<b>PART B. STATEMENTS OF INCOME AND RETAINED EARNINGS OR MARGINS</b>			
ITEM	PRIOR YEAR	THIS YEAR	
1. Local Network Services Revenues			
2. Network Access Services Revenues			
3. Long Distance Network Services Revenues			
4. Carrier Billing and Collection Revenues			
5. Miscellaneous Revenues			
6. Uncollectible Revenues			
7. Net Operating Revenues (1 thru 6 less 6)			
8. Plant Specific Operations Expense			
9. Plant Nonspecific Operations Expense (Excluding Depreciation & Amortization)			
10. Depreciation Expense			
11. Amortization Expense			
12. Customer Operations Expense			
13. Corporate Operations Expense			
14. Total Operating Expenses (8 thru 13)			
15. Operating Income or Margins (7 less 14)			
16. Other Operating Income and Expenses			
17. State and Local Taxes			
18. Federal Income Taxes			
19. Other Taxes			
20. Total Operating Taxes (17+18+19)			
21. Net Operating Income or Margins (15+16-20)			
22. Interest on Funded Debt			
23. Interest Expense - Capital Leases			
24. Other Interest Expense			
25. Allowance for Funds Used During Construction			
26. Total Fixed Charges (22+23+24-25)			
27. Nonoperating Net Income			
28. Extraordinary Items			
29. Jurisdictional Differences			
30. Nonregulated Net Income			
31. Total Net Income or Margins (21+27+28+29+30-26)			
32. Total Taxes Based on Income			
33. Retained Earnings or Margins Beginning-of-Year			
34. Miscellaneous Credits Year-to-Date			
35. Dividends Declared (Common)			
36. Dividends Declared (Preferred)			
37. Other Debits Year-to-Date			
38. Transfers to Patronage Capital			
39. Retained Earnings or Margins End-of-Period [(31+33+34) - (35+36+37+38)]			
40. Patronage Capital Beginning-of-Year			
41. Transfers to Patronage Capital			
42. Patronage Capital Credits Retired			
43. Patronage Capital End-of-Year (40+41-42)			
44. Annual Debt Service Payments			
45. Cash Ratio [(14+20-10-11) / 7]			
46. Operating Accrual Ratio [(14+20+26) / 7]			
47. TIER [(31+26) / 26]			
48. DSCR [(31+26+10+11) / 44]			



USDA-RUS						BORROWER DESIGNATION	
<b>OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS</b>							
INSTRUCTIONS - See RUS Bulletin 1744-2							
<b>Part C. SUBSCRIBER (ACCESS LINE), ROUTE MILE, &amp; HIGH SPEED DATA INFORMATION</b>							
EXCHANGE	1. RATES		2. SUBSCRIBERS (ACCESS LINES)			3. ROUTE MILES	
	B-1	R-1	BUSINESS	RESIDENTIAL	TOTAL	TOTAL (including fiber)	FIBER
	(a)	(b)	(a)	(b)	(c)	(a)	(b)
Alexander							
Carlton							
Dolores							
Donia							
Knipps							
Maryneal							
McCaulley							
McDeane							
Sylvester							
West Marietta							
Mobile Wireless							
Route Mileage Outside Exchange Area							
Total							
No. Exchanges							

USDA-RUS								
<p align="center"><b>OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS</b></p>								
INSTRUCTIONS - See RUS Bulletin 1744-2								
<p align="center"><b>Part C. SUBSCRIBER (ACCESS LINE), ROUTE MILE, &amp; HIGH SPEED DATA INFORMATION</b></p>								
<p align="center"><b>4. BROADBAND SERVICE</b></p>								
<p align="center"><b>Details on Least Expensive Broadband Service</b></p>								
EXCHANGE	No. Access Lines with BB available (a)	No Of Broadband Subscribers (b)	Number Of Subscribers (c)	Advertised Download Rate (Kbps) (d)	Advertised Upload Rate (Kbps) (e)	Price Per Month (f)	StandAlone/Pckg (f)	Type Of Technology (g)
Alexander							StandAlone	DSL
Carlton							StandAlone	DSL
Dolores							StandAlone	DSL
Donia							StandAlone	DSL
Knappa							StandAlone	DSL
Maryneal							StandAlone	DSL
McCaulley							StandAlone	DSL
Modena							StandAlone	Wireless (unlicensed)
Sylvester							StandAlone	DSL
West Marietta							StandAlone	Wireless (unlicensed)
Total								

USDA-RUS		BORROWER DESIGNATION			
<b>OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS</b>					
INSTRUCTIONS- See RUS Bulletin 1744-2					
<b>PART D. SYSTEM DATA</b>					
1. No. Plant Employees	2. No. Other Employees	3. Square Miles Served	4. Access Lines per Square Mile		
<b>PART E. TOLL DATA</b>					
1. Study Area ID Code(s)		2. Types of Toll Settlements (Check one)			
a. 442090		Interstate: <input type="checkbox"/> Average Schedule <input checked="" type="checkbox"/> Cost Basis			
b. _____		Intrastate: <input type="checkbox"/> Average Schedule <input checked="" type="checkbox"/> Cost Basis			
c. _____					
d. _____					
e. _____					
f. _____					
g. _____					
h. _____					
i. _____					
j. _____					
<b>PART F. FUNDS INVESTED IN PLANT DURING YEAR</b>					
1. RUS, RTB, & FFB Loan Funds Expended					
2. Other Long-Term Loan Funds Expended					
3. Funds Expended Under RUS Interim Approval					
4. Other Short-Term Loan Funds Expended					
5. General Funds Expended (Other than Interim)					
6. Salvaged Materials					
7. Contribution in Aid to Construction					
8. Gross Additions to Telecom. Plant (1 thru 7)					
<b>PART G. INVESTMENTS IN AFFILIATED COMPANIES</b>					
INVESTMENTS  (a)	CURRENT YEAR DATA		CUMULATIVE DATA		
	Investment This Year (b)	Income/Loss This Year (c)	Cumulative Investment To Date (d)	Cumulative Income/Loss To Date (e)	Current Balance (f)
1. Investment in Affiliated Companies - Rural Development					
2. Investment in Affiliated Companies - Nonrural Development					

<b>USDA-RUS</b> <b>OPERATING REPORT FOR</b> <b>TELECOMMUNICATIONS BORROWERS</b>	<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 50%;"><b>BORROWER DESIGNATION</b></td> <td style="width: 50%;"></td> </tr> <tr> <td>TX0654</td> <td></td> </tr> <tr> <td><b>PERIOD ENDING</b></td> <td></td> </tr> <tr> <td>December, 201</td> <td></td> </tr> </table>	<b>BORROWER DESIGNATION</b>		TX0654		<b>PERIOD ENDING</b>		December, 201	
<b>BORROWER DESIGNATION</b>									
TX0654									
<b>PERIOD ENDING</b>									
December, 201									
<b>PART H. CURRENT DEPRECIATION RATES</b>									
Are corporation's depreciation rates approved by the regulatory authority with jurisdiction over the provision of telephone services? (Check one) <span style="float: right;"> <input checked="checked" type="checkbox"/> YES         <input type="checkbox"/> NO         </span>									
<b>EQUIPMENT CATEGORY</b>	<b>DEPRECIATION RATE</b>								
1. Land and support assets - Motor Vehicles									
2. Land and support assets - Aircraft									
3. Land and support assets - Special purpose vehicles									
4. Land and support assets - Garage and other work equipment									
5. Land and support assets - Buildings									
6. Land and support assets - Furniture and Office equipment									
7. Land and support assets - General purpose computers									
8. Central Office Switching - Digital									
9. Central Office Switching - Analog & Electro-mechanical									
10. Central Office Switching - Operator Systems									
11. Central Office Transmission - Radio Systems									
12. Central Office Transmission - Circuit equipment									
13. Information origination/termination - Station apparatus									
14. Information origination/termination - Customer premises wiring									
15. Information origination/termination - Large private branch exchanges									
16. Information origination/termination - Public telephone terminal equipment									
17. Information origination/termination - Other terminal equipment									
18. Cable and wire facilities - Poles									
19. Cable and wire facilities - Aerial cable - Metal									
20. Cable and wire facilities - Aerial cable - Fiber									
21. Cable and wire facilities - Underground cable - Metal									
22. Cable and wire facilities - Underground cable - Fiber									
23. Cable and wire facilities - Buried cable - Metal									
24. Cable and wire facilities - Buried cable - Fiber									
25. Cable and wire facilities - Conduit systems									
26. Cable and wire facilities - Other									

USDA-RUS		BO	
OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS		PER	
INSTRUCTIONS - See help in the online application.		December, 2012	
<b>PART I - STATEMENT OF CASH FLOWS</b>			
1. Beginning Cash (Cash and Equivalents plus RUS Construction Fund)			
<b>CASH FLOWS FROM OPERATING ACTIVITIES</b>			
2. Net Income			
<i>Adjustments to Reconcile Net Income to Net Cash Provided by Operating Activities</i>			
3. Add: Depreciation			
4. Add: Amortization			
5. Other (Explain)			
<i>Changes in Operating Assets and Liabilities</i>			
6. Decrease/(Increase) in Accounts Receivable			
7. Decrease/(Increase) in Materials and Inventory			
8. Decrease/(Increase) in Prepayments and Deferred Charges			
9. Decrease/(Increase) in Other Current Assets			
10. Increase/(Decrease) in Accounts Payable			
11. Increase/(Decrease) in Advance Billings & Payments			
12. Increase/(Decrease) in Other Current Liabilities			
13. Net Cash Provided/(Used) by Operations			
<b>CASH FLOWS FROM FINANCING ACTIVITIES</b>			
14. Decrease/(Increase) in Notes Receivable			
15. Increase/(Decrease) in Notes Payable			
16. Increase/(Decrease) in Customer Deposits			
17. Net Increase/(Decrease) in Long Term Debt (Including Current Maturities)			
18. Increase/(Decrease) in Other Liabilities & Deferred Credits			
19. Increase/(Decrease) in Capital Stock, Paid-in Capital, Membership and Capital Certificates & Other Capital			
20. Less: Payment of Dividends			
21. Less: Patronage Capital Credits Retired			
22. Other (Explain)			
23. Net Cash Provided/(Used) by Financing Activities			
<b>CASH FLOWS FROM INVESTING ACTIVITIES</b>			
24. Net Capital Expenditures (Property, Plant & Equipment)			
25. Other Long-Term Investments			
26. Other Noncurrent Assets & Jurisdictional Differences			
27. Other (Explain) Reconciling Adjustments including Plant Retirements			
28. Net Cash Provided/(Used) by Investing Activities			
29. Net Increase/(Decrease) in Cash			
30. Ending Cash			

Revision Date 2010

<p>USDA-RUS</p> <p><b>OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS</b></p>	<p>BORROWER D</p> <div style="background-color: black; width: 100%; height: 40px;"></div>
<p>INSTRUCTIONS - See RUS Bulletin 1744-2</p>	<p>PERIOD ENDED</p> <p>December, 2012</p>
<p><b>NOTES TO THE OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS</b></p>	
<p>ALL INFORMATION IN THIS REPORT IS PROPRIETARY AND CONFIDENTIAL</p>	

<p>USDA-RUS</p> <p><b>OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS</b></p>	<p>BORROWER DESIGNATION</p> <p>[REDACTED]</p>
<p>INSTRUCTIONS - See RUS Bulletin 1744-2</p>	<p>PERIOD ENDED</p> <p>December, 2012</p>
<p><b>CERTIFICATION LOAN DEFAULT NOTES TO THE OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS</b></p>	
<p></p>	

USDA-RUS		BORROWER DESIGNATION
OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS		PERIOD
INSTRUCTIONS - See help in the online application.		
<b>PART I - STATEMENT OF CASH FLOWS</b>		
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30. Ending Cash		

Revision Date 2010



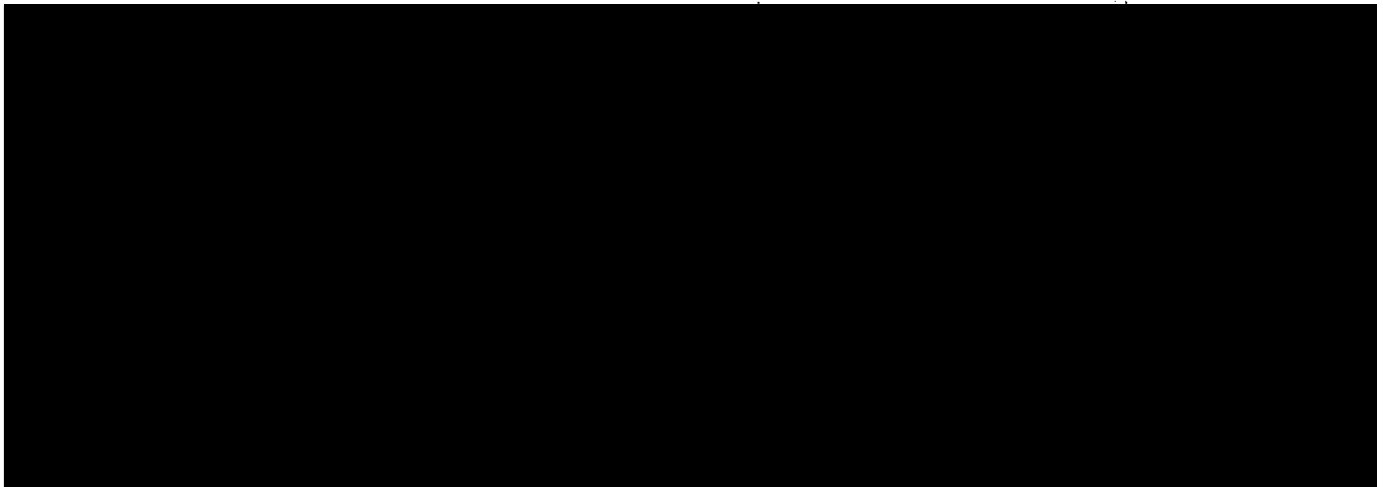


April 9, 2013

The Board of Directors  
Alenco Communications, Inc.  
Joshua, Texas

We have audited the consolidated financial statements of Alenco Communications, Inc. (a Texas corporation) for the year ended December 31, 2012, and have issued our report thereon dated April 9, 2013. We conducted our audit in accordance with auditing standards generally accepted in the United States of America, *Government Auditing Standards*, issued by the Comptroller General of the United States, and 7 CFR Part 1773, Policy on Audits of Rural Utilities Service (RUS) Borrowers. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the consolidated financial statements are free of material misstatement.

In planning and performing our audit of the consolidated financial statements of Alenco Communications, Inc. for the year ended December 31, 2012, we considered its internal control over financial reporting in order to determine our auditing procedures for the purpose of expressing an opinion on the consolidated financial statements and not to provide assurance on the internal control over financial reporting.



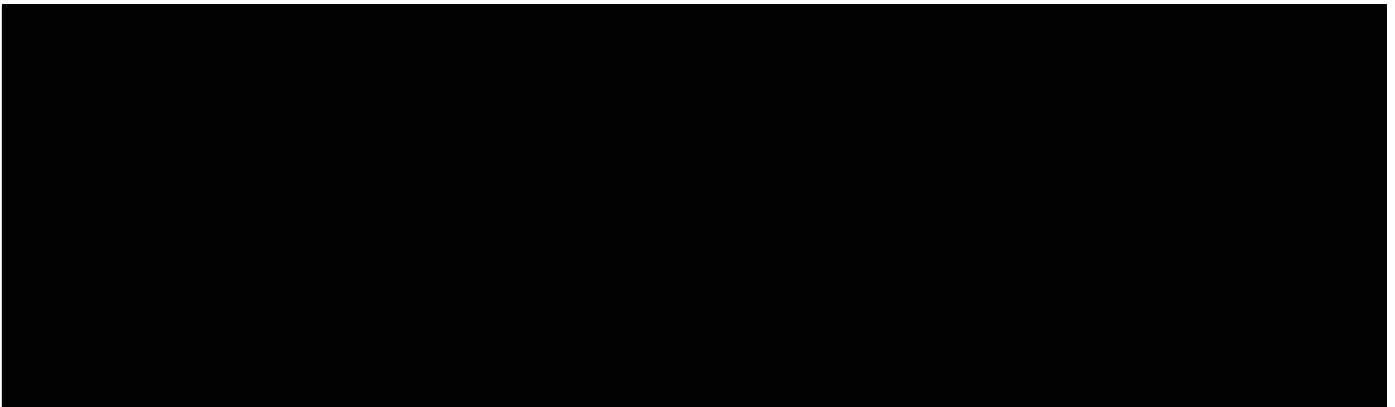
Section 1773.33 requires comments on specific aspects of the internal control over financial reporting, compliance with specific RUS loan and security instrument provisions, and other additional matters. We have grouped our comments accordingly. In addition to obtaining reasonable assurance about whether the financial statements are free from material misstatements, at your request, we performed tests of specific aspects of the internal control over financial reporting, of compliance with specific RUS loan and security instrument provisions, and of additional matters. The specific aspects of the internal control over financial reporting, compliance with specific RUS loan and security instruments provisions, and additional matters tested include, among other things, the accounting procedures and records, materials control, compliance with specific RUS loan and security instrument provisions set forth in §1773.33(e)(2), and related party transactions and investments. In addition, our audit of the financial statements also included the procedures specified in §1773.38 through §1773.45. Our objective was not to provide an opinion on these specific aspects of internal control over financial reporting, compliance with specific RUS loan and security instrument provisions, or additional matters, and accordingly, we express no opinion thereon.

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April 9, 2013  
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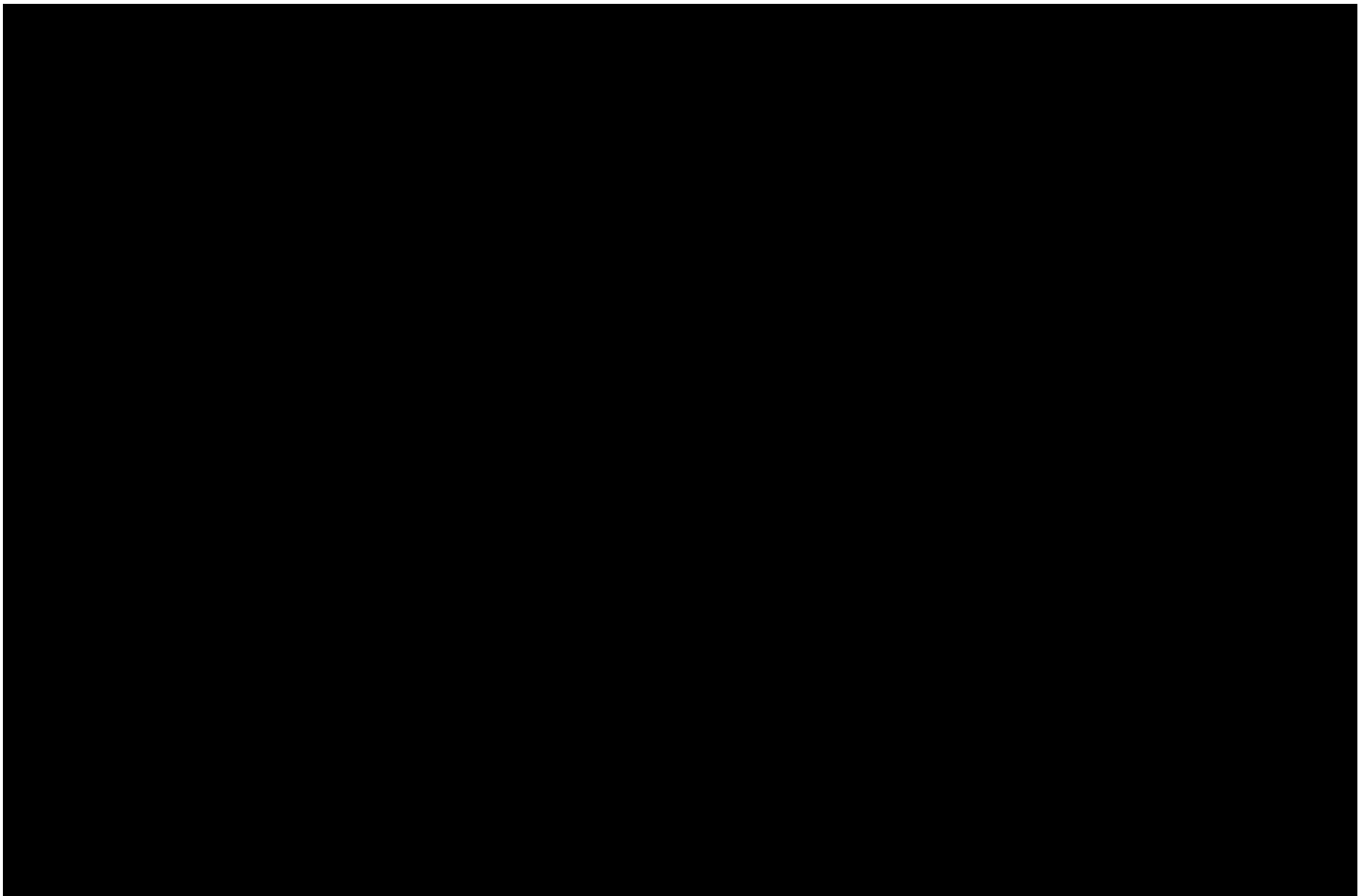
No reports, other than our independent auditor's report, and our independent auditor's report on compliance and on internal control over financial reporting, all dated April 9, 2013, or summary of recommendations related to our audit have been furnished to management.

Our comments on specific aspects of the internal control over financial reporting, compliance with specific RUS loan and security instrument provisions, and other additional matters as required by §1773.33 are presented below.

**COMMENTS ON CERTAIN SPECIFIC ASPECTS OF THE INTERNAL CONTROL  
OVER FINANCIAL REPORTING**



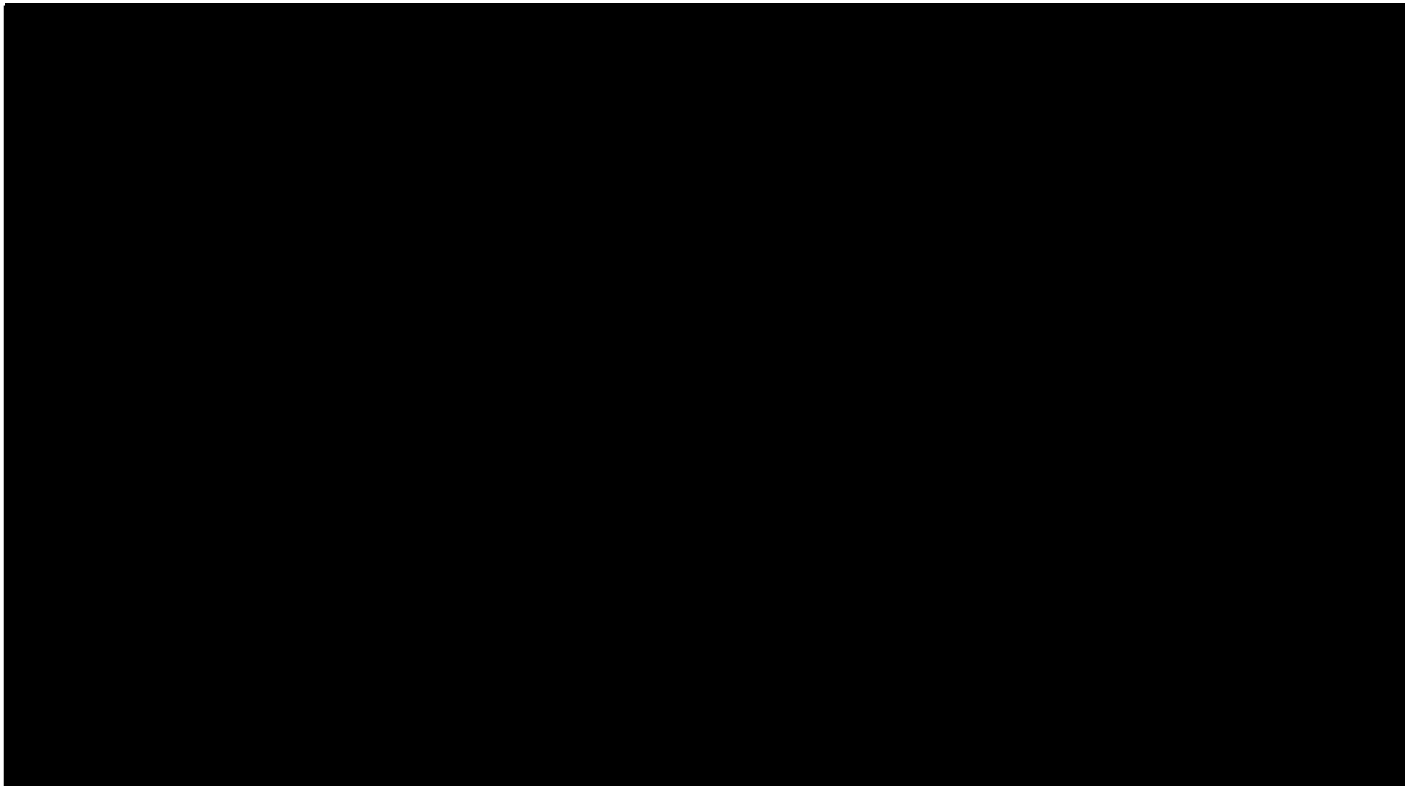
**COMMENTS ON COMPLIANCE WITH SPECIFIC RUS LOAN AND SECURITY INSTRUMENT PROVISIONS**



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**COMMENTS ON OTHER ADDITIONAL MATTERS**



			Total
Original Investment Cost	\$		\$
Cumulative Investment/Advances/Distributions as of 12/31/11		\$	
Cumulative Earnings/Loss as of 12/31/11			
Book Value of Investment as of 12/31/11			
Investment/Advances/Distributions in 2012			
Net Income (Loss) in 2012			
Book Value of Investment as of 12/31/12	\$	\$	\$

Alenco accounts for the investments using the equity method.

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[REDACTED]  
Alenco accounts for the investment using the equity method.

The purpose of this report is solely to provide comments on specific matters as required by provisions of the RUS loan instruments. This report is an integral part of an audit performed in accordance with Government Auditing Standards in considering the entity's compliance with specific provisions of the RUS loan instruments. Accordingly, this report is not suitable for any other purpose.

*Curtis Blahely & Co, P.C.*